



## Passing through Folkestone with EES (as of April 2026)

With the full roll-out of EES at Folkestone Eurotunnel, the sequence of passing through border controls for travel to France involves registering for, or clearing, the new EU EES (Entry/ Exit System). Please note that whilst EES registration lasts 3 years (or your current Passport expiry), on all subsequent entry to EU, you are still required to undergo a face and Passport scan.

### 1. Arrival and Check-In

- a. **Arrival:** Arrive at the Folkestone terminal (Junction 11A off the M20) at least 1 hour (but no more than 2) before your scheduled departure.
- b. **Check-in:** Drive to the self-service kiosks. The system will read your number plate. Use your booking reference or credit/debit card to check in.
- c. **Departure Hanger:** You will receive a ticket hanger displaying a letter, which dictates your boarding lane. Clip this to your windshield or a friendly agent may attach sticky tape for you to stick it to your bike.

### 2. Border Controls & New EES Checks (Pre-Boarding)

- a. **EES Registration (New 2026 Process):** After check-in, follow signage for the new biometric kiosks. Every passenger over 12 must scan their passport and provide four fingerprints and a facial photograph.
  - i. *First time:* Takes 1-2 minutes per person, but is valid for 3 years.
  - ii. *Subsequent trips:* Quick face scan and passport swipe. You're still dismounting, removing your helmet to scan your face and Passport!
- b. **UK Border Control:** Exit checks by UK officials to scan passports.
- c. **French Border Control (Juxtaposed):** Passport and customs control by French authorities to enter the Schengen area. If you are a non-EU citizen, your EES digital record is verified here.

### 3. Terminal Facilities (Optional)

- a. You can park in the passenger terminal area to use toilets, duty-free shops, or Pet Reception.

### 4. Boarding

- a. **Boarding Announcement:** Keep an eye on the screens; when your hanger letter is called (about 25 minutes before departure), head to the boarding lanes.
- b. **Loading:** Follow green arrows to the designated lane, then follow staff instructions to drive onto the train.
- c. Remember to ride on the RIGHT tyre track down the train.
- d. When stopped, remember to put your bike in gear and disarm the movement sensor

### 5. Crossing and Arrival

- a. **The Journey:** Stay with your bike during the 35-minute crossing.
- b. **Arrival in Calais:** Simply drive off the shuttle, following signs for the A16 motorway to France. No further border checks are required upon arrival.